

# HSS INTRODUCES: HEALTHCARE EMERGENCY MANAGEMENT AND PREPAREDNESS SOLUTIONS



## HEALTHCARE CHALLENGES

Healthcare emergency management and preparedness is an essential component of the nation's preparedness against both intentional acts of terror and naturally occurring emergency events that have the potential to cause serious harm to the nation's healthcare facilities. Given current economic times and staffing levels, however, hospitals are struggling to meet The Joint Commission Emergency Management standards. Numerous hospitals have outsourced emergency management and preparedness regulatory compliance in order to reduce overhead, labor, and benefit costs and take advantage of available federal grant funding. If you're considering outsourcing, consider HSS.

## THE SOLUTION

HSS creates innovative approaches to meet customer and industry needs and Healthcare Emergency Management and Preparedness Solutions is no exception! Healthcare Emergency Management and Preparedness Solutions provides personalized, technical, and professional service programs that provide customers' with a trusted resource for increasing preparedness and regulatory compliance.

## SERVICE OFFERING

Healthcare Emergency Management and Preparedness Solutions offer a pragmatic approach to regulatory compliance and fill a recognized gap in current customer requests. Similar to existing HSS programs, this product line offers clients a menu of services, with an assortment of components having stand-alone costs, as well as being part of package pricing.

### ► Emergency Management and Preparedness Planning

- Emergency Management Program Development, Documentation, Review, and Audit
- Comprehensive Hazard Vulnerability Analysis (HVA)
- Pandemic Influenza Planning
- Mass Fatality Management Planning
- Evacuation Planning
- Mass Patient Decontamination Planning

### ► Education and Training

- Hospital Incident Command System (HICS) Training
- First Receiver Awareness and Operations Level Decontamination Training
- Homeland Security Exercise and Evaluation Program (HSEEP) Training

### ► Exercises and Drills

- HSEEP Compliant
- Exercise design and facilitation: tabletop through full-scale or functional exercises
- Exercise evaluation
- After-action and Improvement Planning



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## A FEW OF THE POSITIVE COMMENTS COLLEAGUES HAVE GIVEN DR. BUCHMAN:

“Tracy Buchman is one of the sharpest minds in health care safety management today. She’s always on the cutting edge, with innovative ideas, know-how, and focused energy to achieve results.”

– **Kristine Miller, MFA**  
Executive Editor Joint  
Commission Resources,  
Oakbrook Terrace, IL

“Tracy is a top notch safety professional! I have known and worked with Tracy for many years and my admiration for her professional knowledge and skill continues to grow. Tracy is always looking to increase her knowledge and continually strives to improve her performance. Tracy is an asset to the profession.”

– **Deb Ankowicz**, Director of  
Risk Management, UW Hospital  
and Clinics

“Tracy has a clear command of hospital specific needs and requirements when meeting emergency preparedness goals and objectives.”

– **John McLellan**, Population  
Protection Planner  
Dane County, WI

## MEET THE DIRECTOR OF EMERGENCY MANAGEMENT AND PREPAREDNESS

Tracy Buchman, DHA, CHSP, CHPA holds a doctorate degree in Health Administration and a master’s degree in Occupational/Industrial Safety. For more than 17 years, she served as the Safety Director at the University of Wisconsin Hospital and Clinics. She is a Hospital Incident Command System trainer through the Center for HICS Education and Training and served on the National HEICS IV Project Working Group. Tracy is a member of the Joint Commission Resources Environment of Care® News Editorial Advisory Board and an ad hoc reviewer for the Journal of Prehospital and Disaster Medicine. As part of a Department of Homeland Security grant, through the American College of Emergency Physicians, she is an emergency preparedness site reviewer.

## SERVICE AND COMMITMENT

HSS operates according to a set of Core Values, the first three of which summarize our commitment to customers:

- ▶ “Always make things right for our customer.”
- ▶ “Be integrated into our customers’ culture.”
- ▶ “Be an ambassador for each customer.”

## FOR MORE INFORMATION

If you would like to learn more about HSS Healthcare Emergency Management and Preparedness Solutions, call **1-877-HSS-2870** or email **EmergencyManagement@hss-us.com**.

